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## Chiropractic Software • Download Center

We would like to thank you for taking the time to download a Free 14-day evaluation of SOAPe Platinum software. SOAPe Platinum is the MOST affordable, feature-rich documentation software available to the chiropractic profession. We take a great amount of pride in our product, and work very hard to include features that can help to make your life easier.

**\*\*\* We Highly Recommend PRINTING This Page NOW For Reference**

### Some Things You Should Know Before Installing SOAPe Platinum Software

1. SOAPe Platinum software cannot be installed on a PDA or SmartPhone. It can only be installed to a PC or Laptop computer. SOAPe Platinum is network compatible and can be installed on up to 6 workstations. Please also make certain that your computer is running a [32-bit operating system](#) and not a 64-bit. SOAPe can only be installed to 32-bit operating systems.
2. The free trial will run for 14-days without any limitations. After the trial period has expired, the application will "lock" and you will need to purchase a license key to continue using it. You can purchase a license key directly from our website using the "purchase" link on the right side of any page. License keys cannot be purchased over the phone.
3. You will not lose any data that has been entered into the application, even after the trial has expired.
4. If your trial period expires and you attempt to download and install the application again to the same computer, it will not work. Please DO NOT install the free trial until you are actually ready to demo the application.

Installation Instructions for Single PC/Laptops - **Please Follow These Instructions Carefully**

1. If you are uncertain how to install SOAPe Platinum, please click the video tutorials



link on the right side of this page for step-by-step instructions. If you are still unable to complete the install, please contact our support department and we can assist you remotely with the installation.

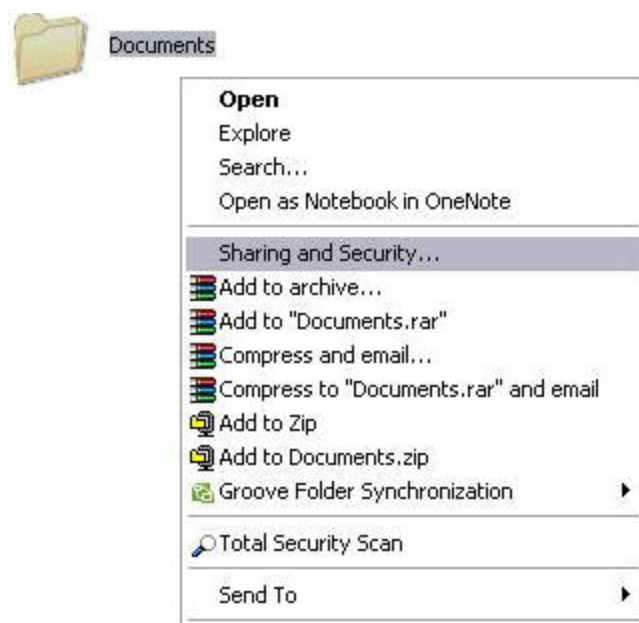
2. You must be logged in as the Administrator of your computer in order to install SOAPe Platinum software. Please refer to your computer's manual for additional information on Administrative privileges if necessary.
3. [Download SOAPe Platinum v5.0](#) to your computer's desktop. Choose the "Save File" option when prompted. Do NOT choose the "Open" option. Once the download has completed, double-click the SOAPePC file to extract the folder. Use the "Browse" button to specify the location where you wish to extract the folder to (i.e. Desktop), then click the "Unzip" button to extract the files.
4. After the extraction process has been completed, you will notice a folder on your desktop (or wherever you extracted the file to) titled "SOAPePC". Open this folder and double-click the "setup" file to begin the installation.
5. Click Next and follow the screen prompts to complete the installation.
6. Finished!
7. For help getting started, check out our new [Flash Video Tutorials!](#)

### Instructions for Network Installation - **Please Follow These Instructions Carefully**

1. You must be logged in as the Administrator of your computer in order to install SOAPe Platinum software. Please refer to your computer's manual for additional information on Administrative privileges if necessary.
2. [Download SOAPe Platinum Network Version](#) to your Server or the computer that is acting as your server. Choose the "Save File" option when prompted. Choose the "Save File" option when prompted. Do NOT choose the "Open" option. Once the download has completed, double-click the file to extract the folder. Use the "Browse" button to specify the location where you wish to extract the folder to (i.e. Desktop), then click the "Unzip" button to extract the files.
3. After the extraction process has been completed, you will see a folder titled "SOAPe NetworkComplete". Within this folder, there should be 2 other folders. These folders are titled "SOAPe Server" and "SOAPe Network".
4. Open the "SOAPe Server" folder FIRST and double-click the "setup" file. This will install the database to your network server or the computer that is acting as your server.
5. Next, you must set up a shared folder on your network server. To do this, create a new folder on your server and name it what you want. For this example, we will call ours "Documents".



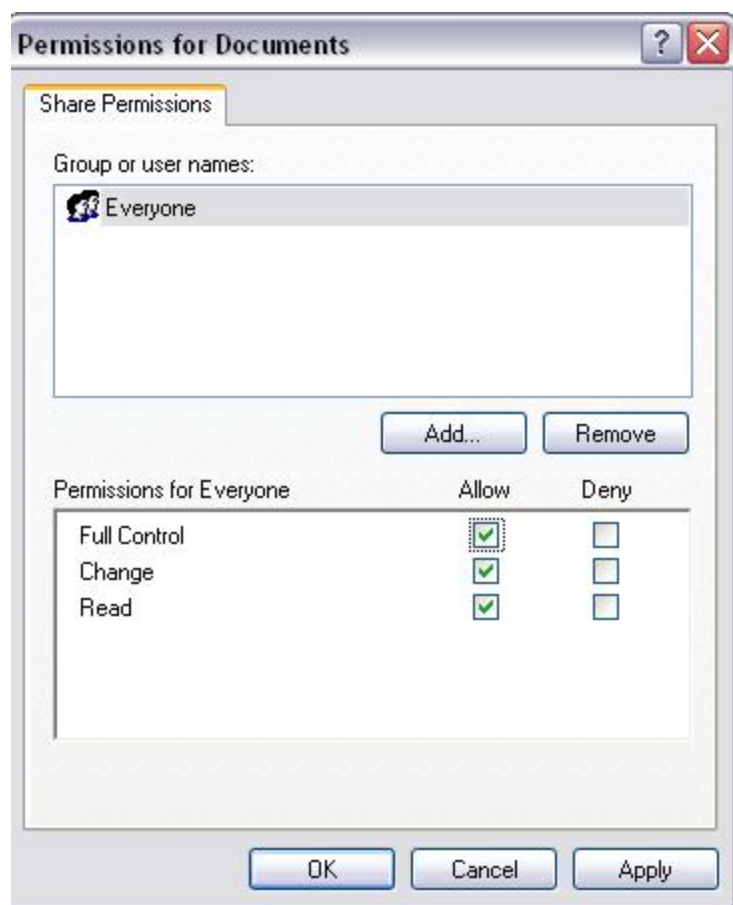
6. Right click on the folder and select the option "Sharing and Security."



7. Then "Documents Properties" > Sharing Tab.



8. Then select the "Permissions" button and check off the 3 boxes as shown.



9. You have now created a shared folder on your server.
10. Next, open the "SOAPe Network" folder and double-click the "setup" file. This will install the Workstation to your computer.
11. During the install, you will encounter a field titled "Server Name". Enter the name of your server in this field followed by "\SOAPSQL". So if your server's name is "BOB", then you would enter "BOB\SOAPSQL". If there is a period after your server's name, you MUST include that in the name. "BOB.SOAPSQL"
12. To find out the name of your server, right-click My Computer; select Properties; select the Network Identification Tab; and your server name will be listed as "Full Computer Name". Be sure to enter the name exactly as it appears (any periods included) followed by a BACKslash then "SOAPSQL". \SOAPSQL
13. Click "Next" to complete the installation.
14. Finished!